



Australian Government

Cheaper products and freight included

Get cheaper essentials and freight when you join the Remote Stores Low-Cost Essentials Subsidy Scheme.

Why join the Subsidy Scheme?

Help your community

- Help your community save money

Cheaper products

- Stores access 64 cheaper items across 30 product groups
- Customers buy the products for prices similar to big supermarkets in the city

Freight included

- Australian Government covers the cost of freight for the subsidised products

Good margins

- Have at least a 30% margin on the cheaper products

Choice

- You don't have to buy all the subsidised product groups – choose what to sell based on your community's needs

Free to join

- Join the Subsidy Scheme for free – you just need to show your store is committed to a minimum level of service for your community

Eligibility

Independent stores servicing remote Aboriginal and Torres Strait Islander communities are encouraged to apply. You do not have to change your management or ownership arrangements to participate in the Subsidy Scheme.



How it works

- **The National Indigenous Australians Agency (NIAA)** manages the Subsidy Scheme and all applications and reporting
- Stores apply to join the Subsidy Scheme via the NIAA
- Stores must sign up to National Code of Practice for Remote Store Operations to access the Subsidy Scheme
- **Outback Stores** is the delivery partner for the Subsidy Scheme
- Stores order subsidised products from Outback Stores
- Outback Stores delivery of the Subsidy Scheme is separate to their store management services

Support and more information

NIAA is here to help!

Get in touch for more information or for assistance with the application process

Contact the NIAA Food Security team on **1800 833 570** or email **remotefoodsecurity@niaa.gov.au**

National Code of Practice for Remote Store Operations

To access the Subsidy Scheme, your store must commit to a minimum standard of service for your community by signing up to the National Code of Practice for Remote Store Operations (the Code).

The Code helps your store deliver health, operational and governance standards as part of your important role in your community. The Code has been guided by research undertaken by Monash University to benefit stores in delivering a sustainable service and remote First Nations communities, increasing their food security.

Stores that join the Code get support to meet requirements and make healthier choices for their community. This includes practical help through

Monash University's Healthy Stores Project, plus guidance, training and resources from NIAA and ORIC to support day-to-day operations and governance.

Signing up to the Code means you can get:

- ✓ Access to the Subsidy Scheme
- ✓ Free training and support to meet the standards
- ✓ Help with reporting
- ✓ Access to extra data/information about your store
- ✓ A better deal for your community

Code minimum standards

Health

- No promotion or discount on unhealthy food and drinks, unless necessary to reduce waste from expiring food or drink
- No easy access to unhealthy food and drinks at the counter and high traffic areas, except for ready-to-eat meals
- Fresh fruit and vegetable items are continuously available, well-presented and clearly displayed
- At least 50% of displayed ready-to-eat meals are healthy foods
- At least 50% per cent of refrigerated drinks are no sugar products (must include bottled water)

Operational

- Clearly display accurate prices
- Clearly display opening and closing hours and notify community of store closures in advance
- Do not provide informal in store credit arrangements or book up with customers
- Clearly display your registration to the Code, and details of how customers can make complaints about non-compliance. This signage will be provided
- Be compliant with relevant State/Territory and federal legislation, policies and procedures

Governance

- Be able to demonstrate how local community can provide input into how the store functions

Find out more and sign up now!

Call **1800 833 570**

Email remotefoodsecurity@niaa.gov.au

Visit www.niaa.gov.au/food-security



**National Indigenous
Australians Agency**