

1. [withdrawn];
2. **The number of NIAA staff based in the NIAA Batemans Bay Office, their position APS levels and position numbers;**

Four (4).

APS Level	Position Number
EL2	10365
EL1	10355
APS6	10342
APS6	9086

3. **The amounts of all funding allocated for departmental projects, such as property and IT, relating to the NIAA Batemans Bay Office since 1 July 2019;**

Nil.

4. [transferred under s 16(1)(b) of the FOI Act];
5. **What role does the NIAA Batemans Bay have with regard to any complaints, non-compliances, regulatory action, auditing of funded organisations financial statements each year for recurrent and one-off funding? What processes are in-place to address these issues?**

The NIAA Batemans Bay Regional Office provides advice to the public on the options available for making a complaint, and the processes in place to ensure complaints are assessed, and where appropriate, investigated thoroughly.

The NIAA Batemans Bay Regional Office works with the Grants Management Unit (GMU) where matters of compliance have been raised that relate to contractual matters. The NIAA Batemans Bay Regional Office also refers public enquiries to the detailed information available on the NIAA website for more general complaints relating to the Agency itself.

The NIAA Batemans Bay Regional Office and GMU adhere to standard NIAA processes for complaints, non-compliances and assessment of financial statements.

NIAA Batemans Bay Regional Office and GMU apply the Integrated Program Compliance and Fraud Framework (ICFF) through monitoring of provider's performance, governance and financial management.

NIAA is not a regulator, as such does not perform regulatory action.