



Youpla Support Program

The Youpla Group also called the Aboriginal Community Benefit Fund (ACBF) sold funeral insurance to First Nations People.

When it collapsed in March 2022, many people could no longer pay for Sorry Business.

From 1 July 2024, the Australian Government will provide resolution payments through the Youpla Support Program.

Eligibility

If you paid for a Youpla Group or Aboriginal Community Benefit Fund (ACBF) policy, you might be able to get a resolution payment.

To be eligible for this payment, your Youpla Group policy must have been active on or after 1 August 2015.

You can find out whether you are eligible after 1 July 2024.

We can't tell you if you are eligible before that date.

Resolution payments

The resolution payment will be 60 per cent of the money you paid to the Youpla Group for the policy.

The maximum value is the policy limit.

If you are eligible for this payment, you can choose either a funeral bond or a cash payment. A funeral bond is like a special savings account that you can use only for paying

for a funeral. The government will make sure that the company providing the funeral bond is regulated and follows certain rules.

If you don't want a funeral bond, you can ask for a cash payment instead.

Financial counselling

If you are eligible, you can also get free financial counselling.

This counselling will help you understand the funeral bond and cash payment options better. It will also give you information to help you make a decision.

Help before 1 July 2024

If a loved one passes away before 1 July 2024 the family may be eligible for the Youpla Group Funeral Benefits Program. The person who passed away must have had a Youpla Group policy that was active any time on or after 1 April 2020.

For more information on the Youpla Funeral Benefits Program visit: treasury.gov.au/youpla.

Application information

We will provide more information about how to apply from 1 July 2024.

Applications for the Youpla Support Program will close on 30 June 2026.

If you need more information you can:

- visit niaa.gov.au/youpla and subscribe to receive regular updates
- call us on 1800 079 098
- email youpla@niaa.gov.au

